

User survey on the Active³[®] Erection System

Results from June 2024 – Nov 2025



Medintim

User survey on the **Active³® Erection System**

Since July 2020, users of the vacuum erection aid **Active³® Erection System*** have been surveyed. We are interested in their satisfaction with the product and frequency of use, as well as the age and medical history of the respondents. As a thank you, survey participants will receive a tube of Animé lubricant and two constriction rings.

The survey is being conducted by the manufacturer Medintim. This evaluation is based on the responses from a total of 375 feedback forms as of November 05, 2025.

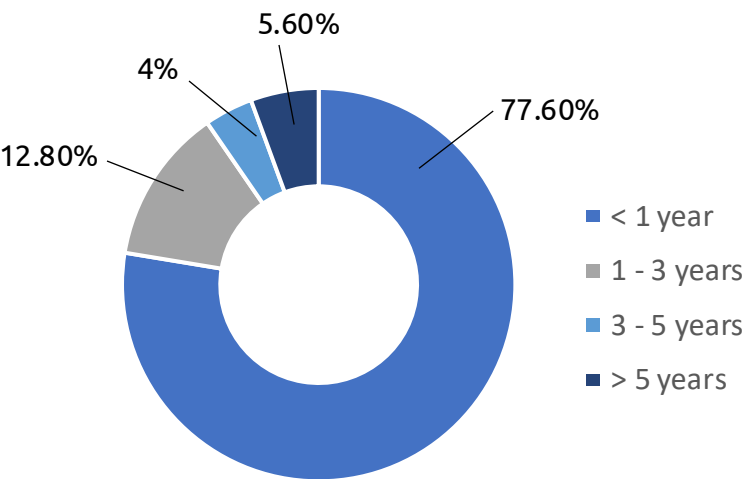
The following questions were asked to users:

- 1) How long have you been using our vacuum pump?
- 2) Did you have a vacuum pump before?
- 3) How often do you use the vacuum pump?
- 4) How satisfied are you with the operation of the vacuum pump?
- 5) How satisfied are you with the performance of the vacuum pump?
- 6) Did you encounter any problems during use? If so, what were they?
- 7) Which constriction ring size do you usually use?
- 8) Would you recommend our product to others?
- 9) How did you find out about the vacuum pump?
- 10) Who did you purchase the vacuum pump from?
- 11) Do you have a medical condition?
- 12) Have you used other forms of therapy before?
- 13) Do you have a steady sexual relationship?
- 14) How old are you?
- 15) How important is the vacuum pump for your sexuality and your self-confidence as a man?

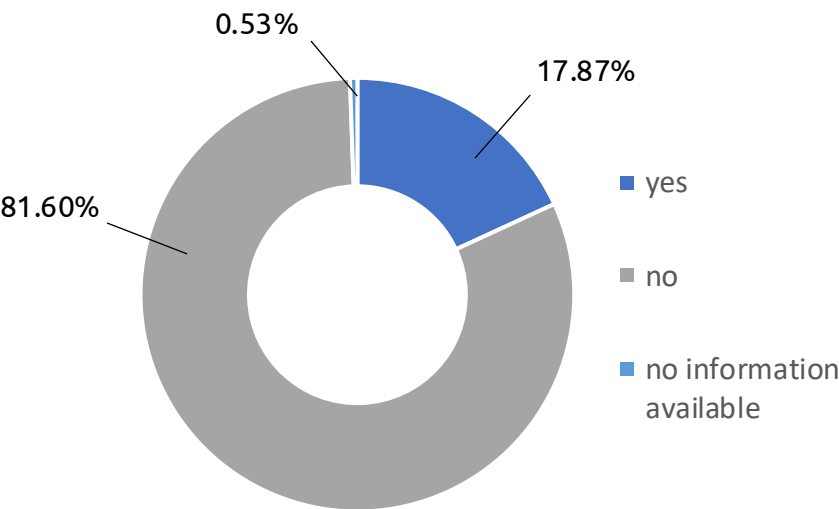
* The Active³® Erection System has been the successor to the Active Erection System^{NT}® since 2020. The new system is battery-powered, quieter and more powerful than its predecessor.

Use of the Active³® Erection Systems

1) How long have you been using our vacuum pump?

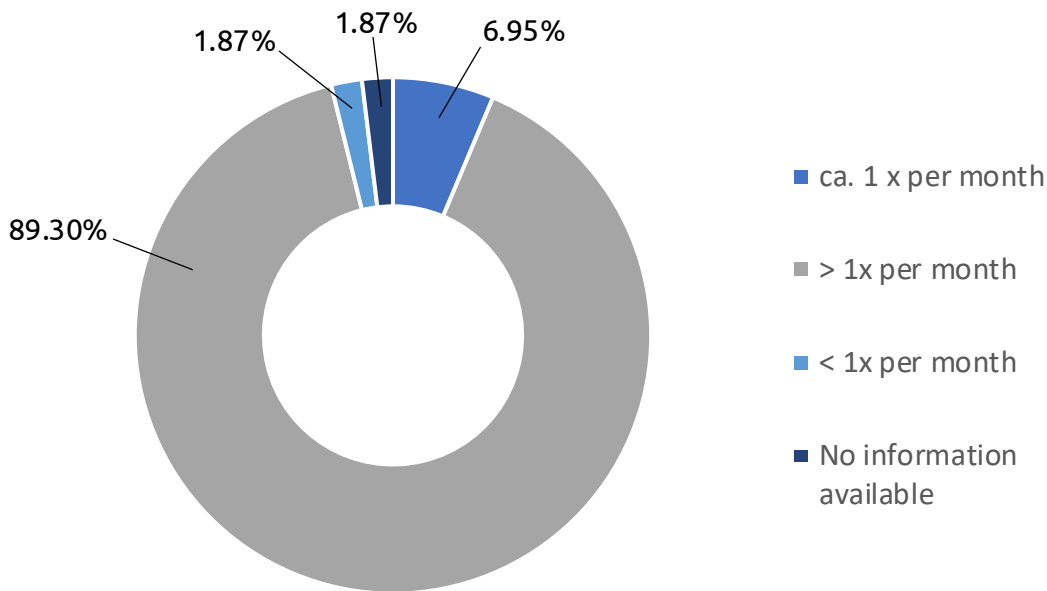


2) Did you have a vacuum pump before?



Use of the Erection³® Systems

3) How often do you use the vacuum pump?



Summary:

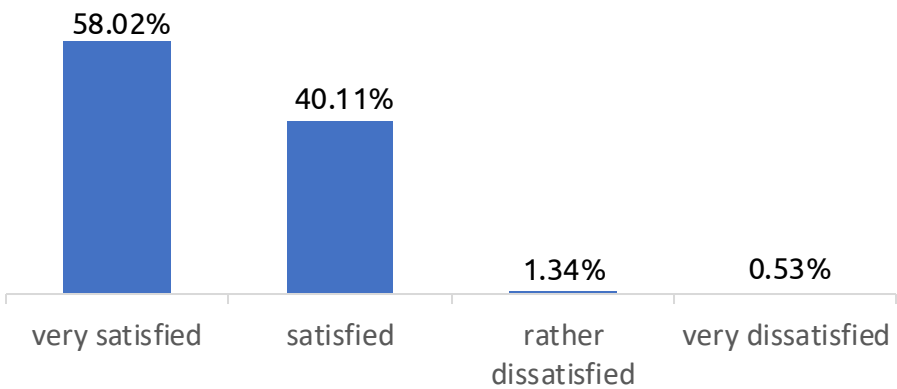
For most users, the vacuum pump is the first device they use for erectile dysfunction. Only 18% had previously used another vacuum pump.

Almost 90% of respondents use the device more than once a month. Remaining sexually active with one's partner despite health limitations remains a significant need.

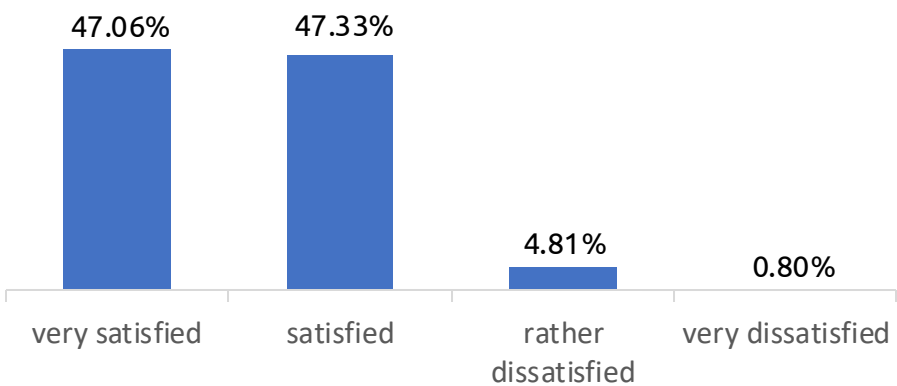
Regarding the general duration of use (see question 1), some users stated that they had been using the device for 3-5 years or even more than 5 years. The Active³ device has only been available on the market since 2020, so the responses regarding use over three or five years are most likely based on use of the predecessor model, Active^{NT}®.

Satisfaction with the Active³® Erection System

4) How satisfied are you with the operation of the vacuum pump?



5) How satisfied are you with the performance of the vacuum pump?

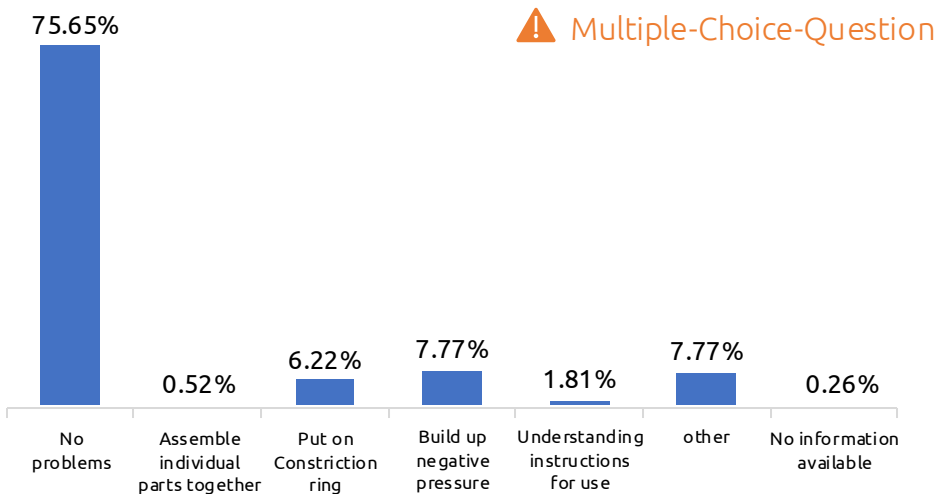


Summary:

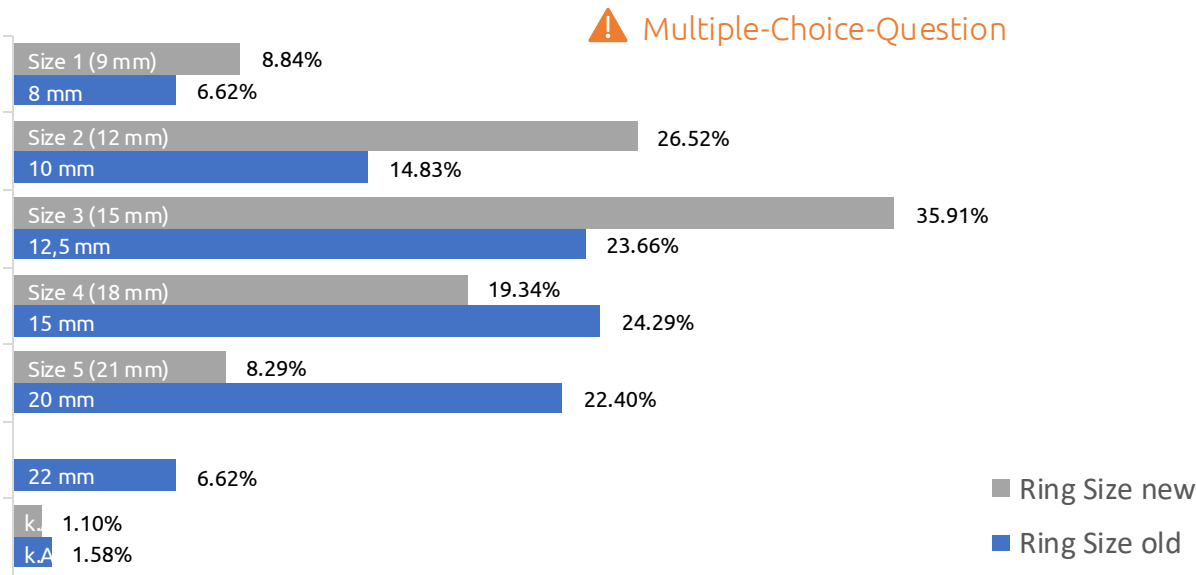
Almost all respondents are satisfied to very satisfied with both the operation and performance of the vacuum pump. Compared to previous years' evaluations, there is a stable trend of high customer satisfaction with the product.

Application of the Active³® Erection Systems

6) Did you encounter any problems during use? If so, what were they?



7) Which constriction ring size do you usually use?

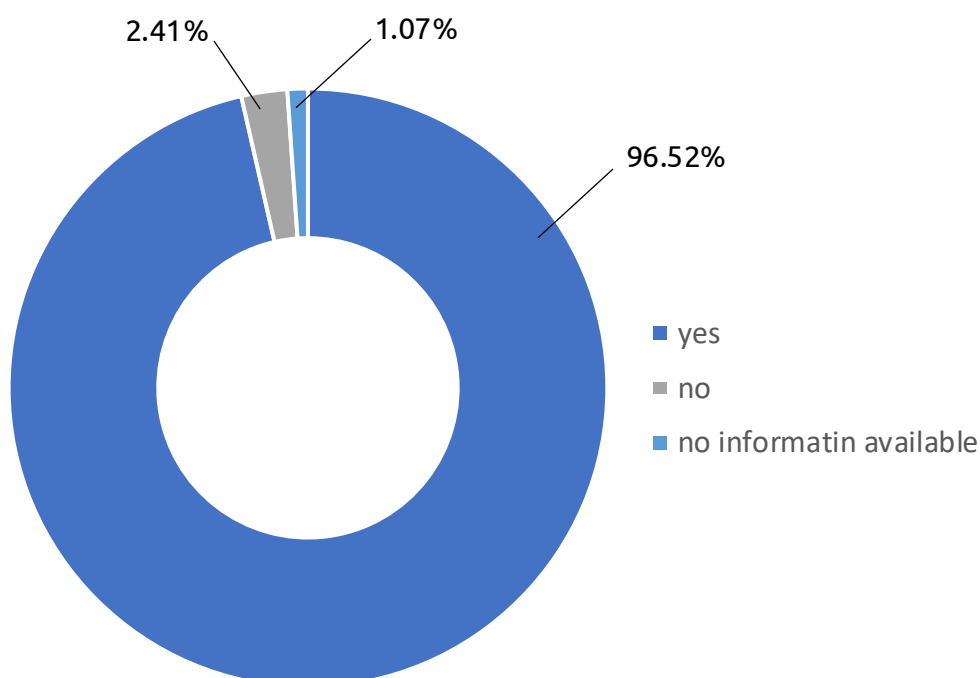


Note:

Since June 2022, the manufacturer Medintim has been offering new stents with an improved design and adjusted sizing (e.g., only 5 sizes instead of 6). Accordingly, the new ring sizes were only added to the survey flyer at a later date and, at the time of evaluation, had fewer responses than the previous stasis ring sizes (n=181 for new ring sizes).

Recommendation of the Active³® Erection Systems

8) Would you recommend our product to others?

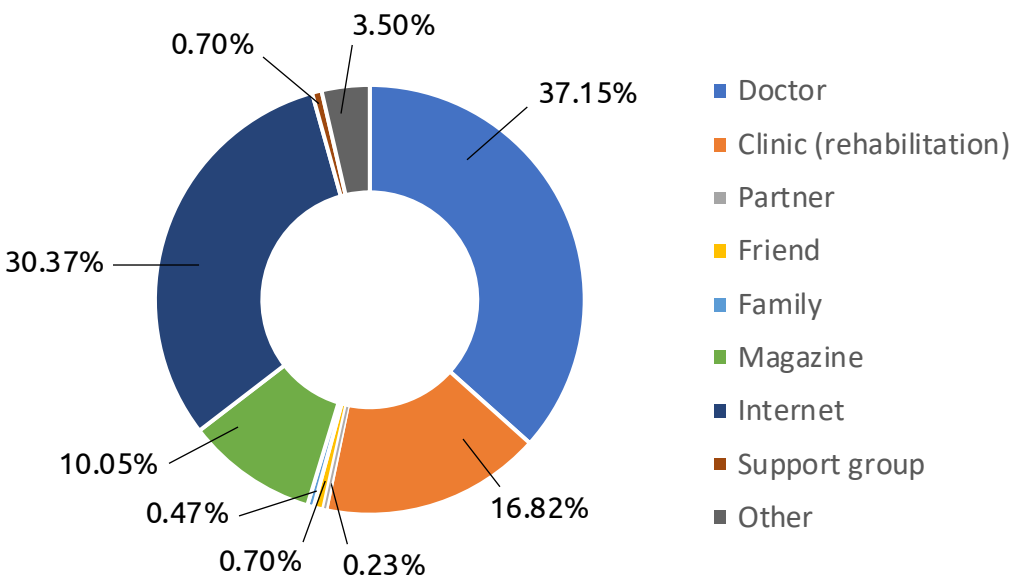


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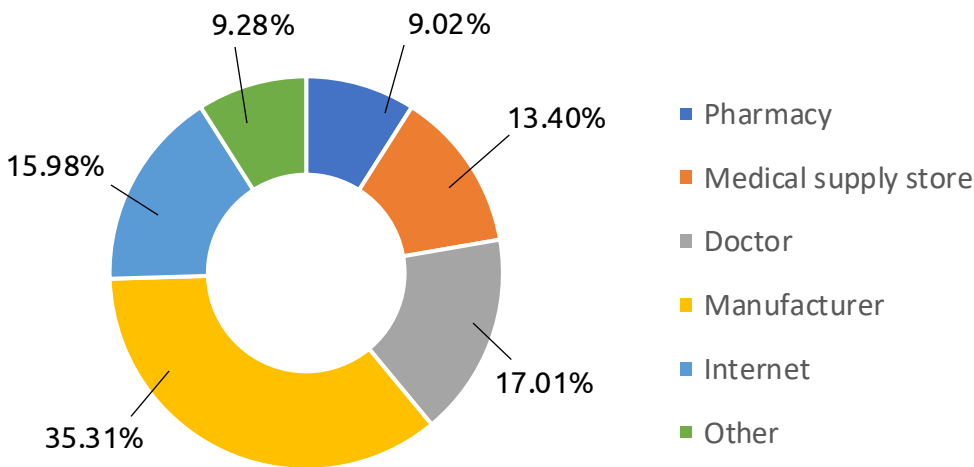
Due to the high level of satisfaction with the product and its ease of use, over 96% of all users surveyed would recommend the product to others. Reasons cited included ease of use and high quality. Users also appreciate that the vacuum erection aid provides a solution that does not require the use of tablets. This is a positive trend that was already evident with the predecessor product AES^{nt} and is now continuing with the Active³® Erection System.

Information about the Active³® Erection System

9) How did you find out about the vacuum pump?



10) Who did you purchase the vacuum pump from?

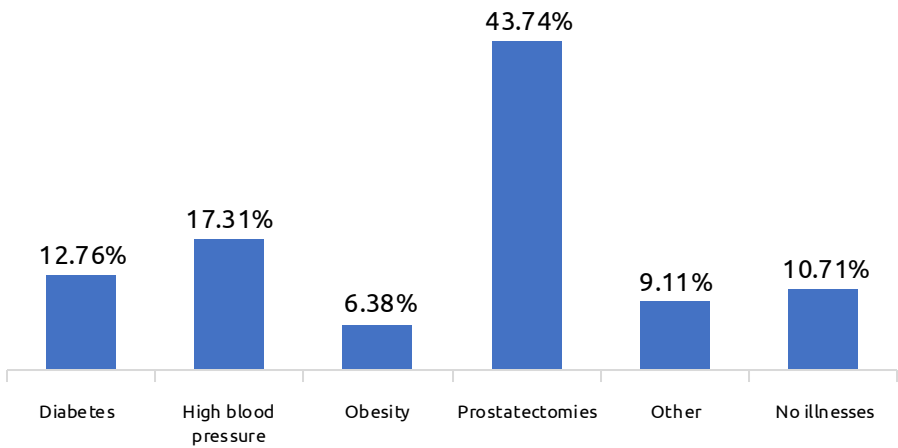


Summary:

Most men first learn about the Active³® Erection System from their doctor, closely followed by information from the Internet. The device is usually purchased directly from the manufacturer; other purchasing channels are more evenly distributed.

Pre-existing conditions and other forms of therapy

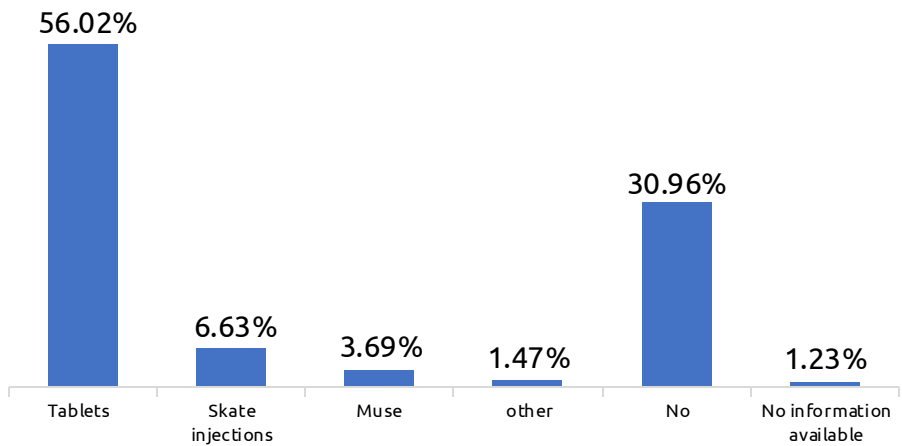
11) Do you have a medical condition?



Summary:

Barely 44% of users state that they have already undergone a prostatectomy. High blood pressure and diabetes were also frequently cited as pre-existing conditions.

12) Have you used other forms of therapy before?

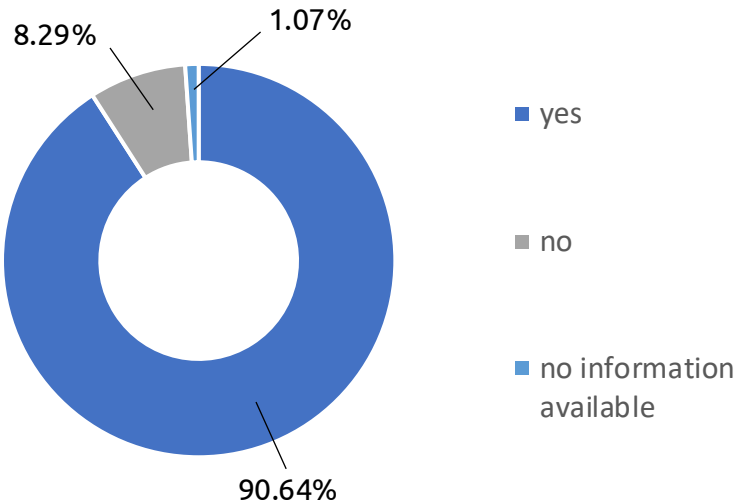


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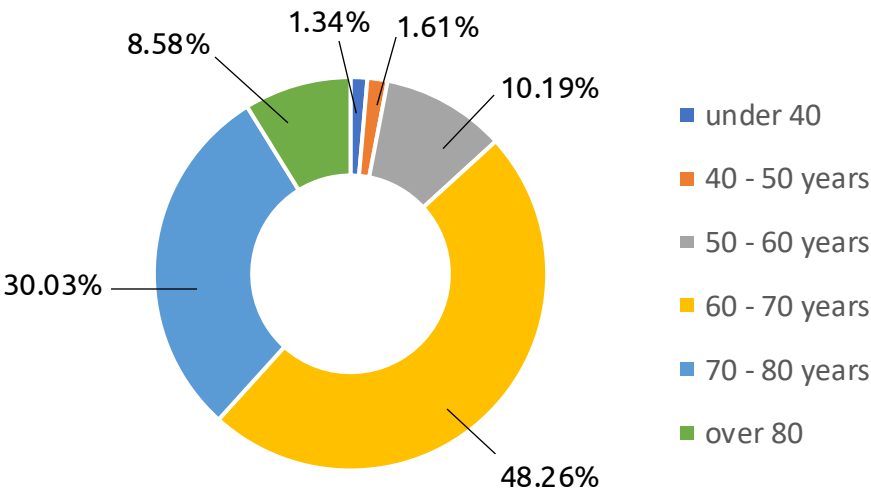
More than half of users had previously used tablets to treat their erectile dysfunction. The next smallest group (just under 31%) had not previously used any other forms of treatment.

Personal information

13) Do you have a steady sexual relationship?



14) How old are you?

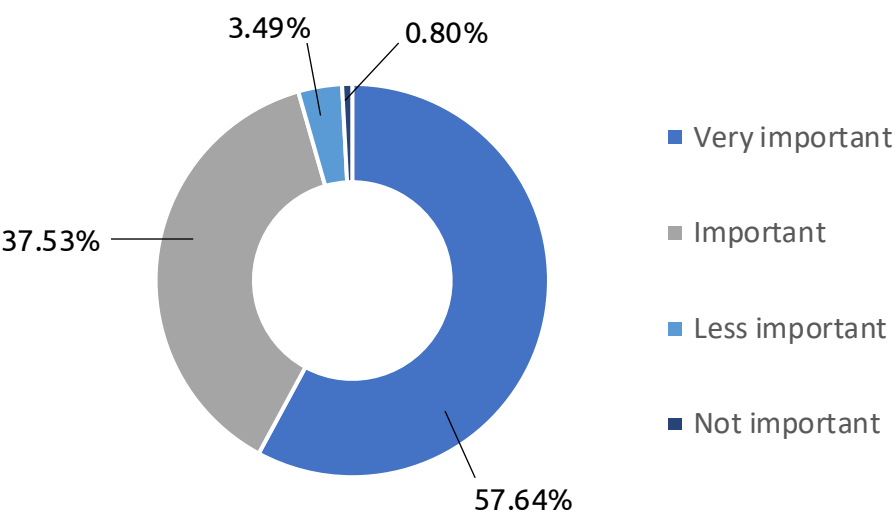


Summary:

The vast majority of men are between 60 and 70 years old and are in a stable sexual relationship. Approximately 9% of respondents are over 80 years old.

Self-confidence and sexuality

15) How important is the vacuun pump for your sexuality and your self-confidence as a man?



Summary:

Even in old age, the majority of users still consider sexuality and “feeling like a man” to be important or very important. Some comments from users are published anonymously below.

It feels good to be a man again during sex.

Without a vacuum pump, sexuality is hardly possible!

So that sex is enjoyable again.

Boost self-esteem.

I don't need medication and I'm always ready.

Because nothing worked without the pump. Now I have a fulfilling sex life again.

My wife says we're having the best sex since we met (1960).

Important component for therapy and training of penile tissue.

Many more men need to be informed about this possibility.

Restores quality of life.

This allows me to make my partner happier. A great invention!

Spent a lot of money on Viagra and skat injections. This pump is great!

It boosts my self-confidence and allows me to participate in my sex life again.

Without a vacuum pump, no satisfactory erection.

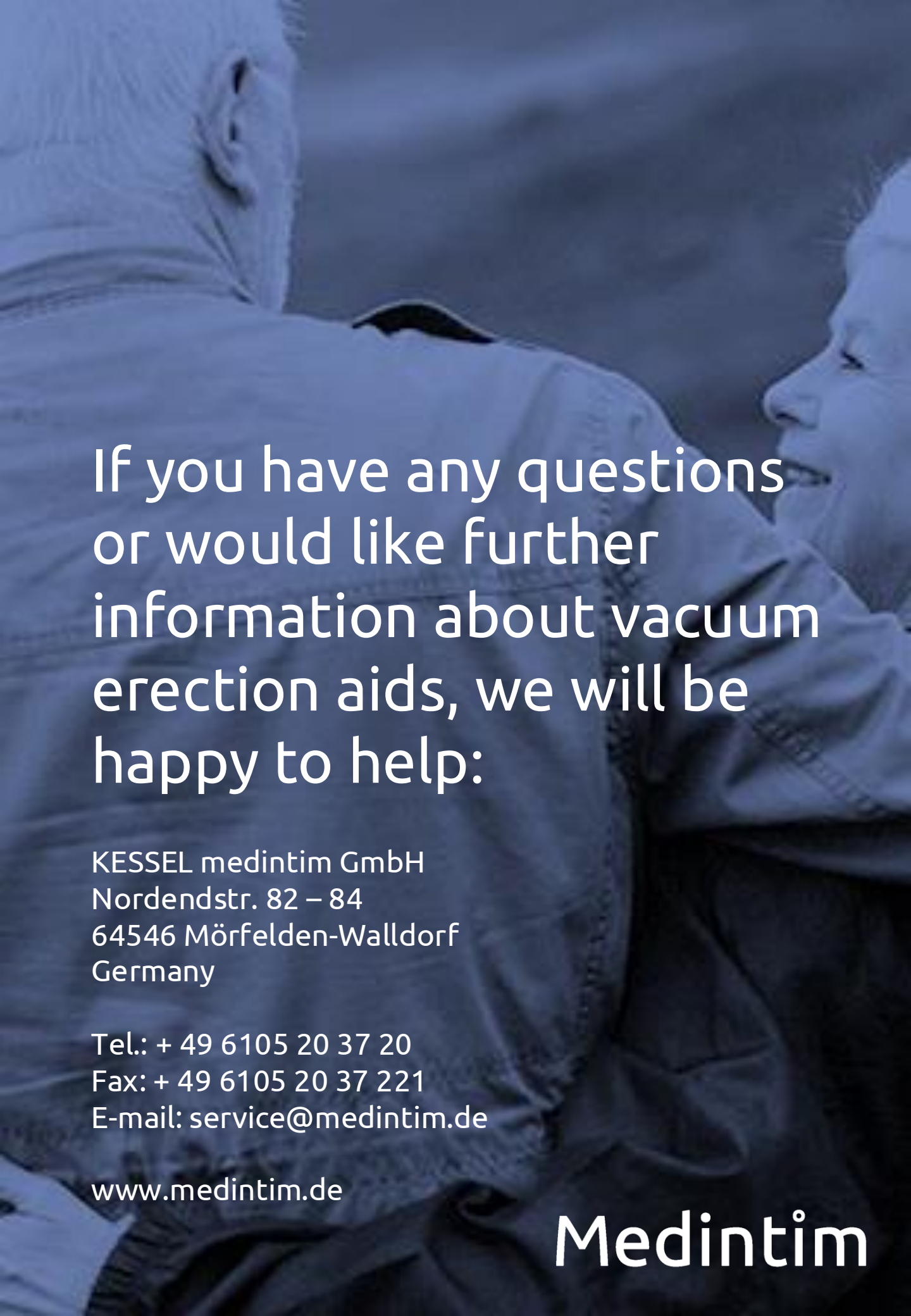
You do NOT feel sidelined.

Our conclusion:

The Active³® Erection System is considered a cost-effective, reliable, and satisfying aid for erectile dysfunction. A fulfilling and satisfying sex life is still possible even after the age of 60 and into old age, even beyond 80. The user survey will continue, with further responses being collected, evaluated, and published by us.

We would like to express our sincere thanks to all participants in this survey to date! Your feedback provides us with important information and enables us to continuously improve our products and ensure customer satisfaction.

KESSEL medintim GmbH



If you have any questions
or would like further
information about vacuum
erection aids, we will be
happy to help:

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